



ORM SERVICE: PACKAGE PRICING

DATE: NOVEMBER 6, 2025

CHOOSE YOUR PACKAGE

Select the package that fits your needs. All packages include 24/7 human-powered service with volume discounts based on your location count.

THREE PACKAGES AVAILABLE

	STARTER	GROWTH	ENTERPRISE
Base Price	\$299/location	\$399/location	\$549/location
Response Time	24–48 hours	4–12 hours	2–4 hours
Service Level	Standard	Priority	VIP

STARTER PACKAGE

PRICE

\$299 per location/month
(before volume discounts)

SERVICE LEVEL

Standard 24/7 Service

STARTER PACKAGE FEATURES

REVIEW MONITORING ◆ 10 platform integrations; ◆ 24/7 monitoring; ◆ Email alerts; ◆ Sentiment tracking.	REVIEW RESPONSES ◆ Standard priority: 24–48 hour response time; ◆ 100 responses per location/month; ◆ Human-written (zero AI); ◆ Custom brand voice.	REVIEW GENERATION ◆ QR codes for each location; ◆ 2 email/SMS campaigns per month; ◆ 200 review requests per location/month; ◆ Custom landing pages.
REVIEW REMOVAL ◆ 3 removal attempts per location/month; ◆ Fake review flagging; ◆ Policy violation documentation.	ANALYTICS ◆ Performance dashboard; ◆ Monthly reports; ◆ 1 competitor monitoring.	SUPPORT ◆ Email support (12–24 hour response); ◆ Knowledge base access.

STARTER PACKAGE

Pricing by Location Count

Locations	Price per Location	Monthly Total	Annual Total
1	\$299	\$299	\$3,588
2	\$299	\$598	\$7,176
3	\$299	\$897	\$10,764
4	\$299	\$1,196	\$14,352
5	\$299	\$1,495	\$17,940
6–10	\$279	\$1,674 – \$2,790	\$20,088 – \$33,480
11–25	\$249	\$2,739 – \$6,225	\$32,868 – \$74,700
26–50	\$219	\$5,694 – \$10,950	\$68,328 – \$131,400
51–100	\$199	\$10,149 – \$19,900	\$121,788 – \$238,800
101+	\$179	Custom	Custom

GROWTH PACKAGE

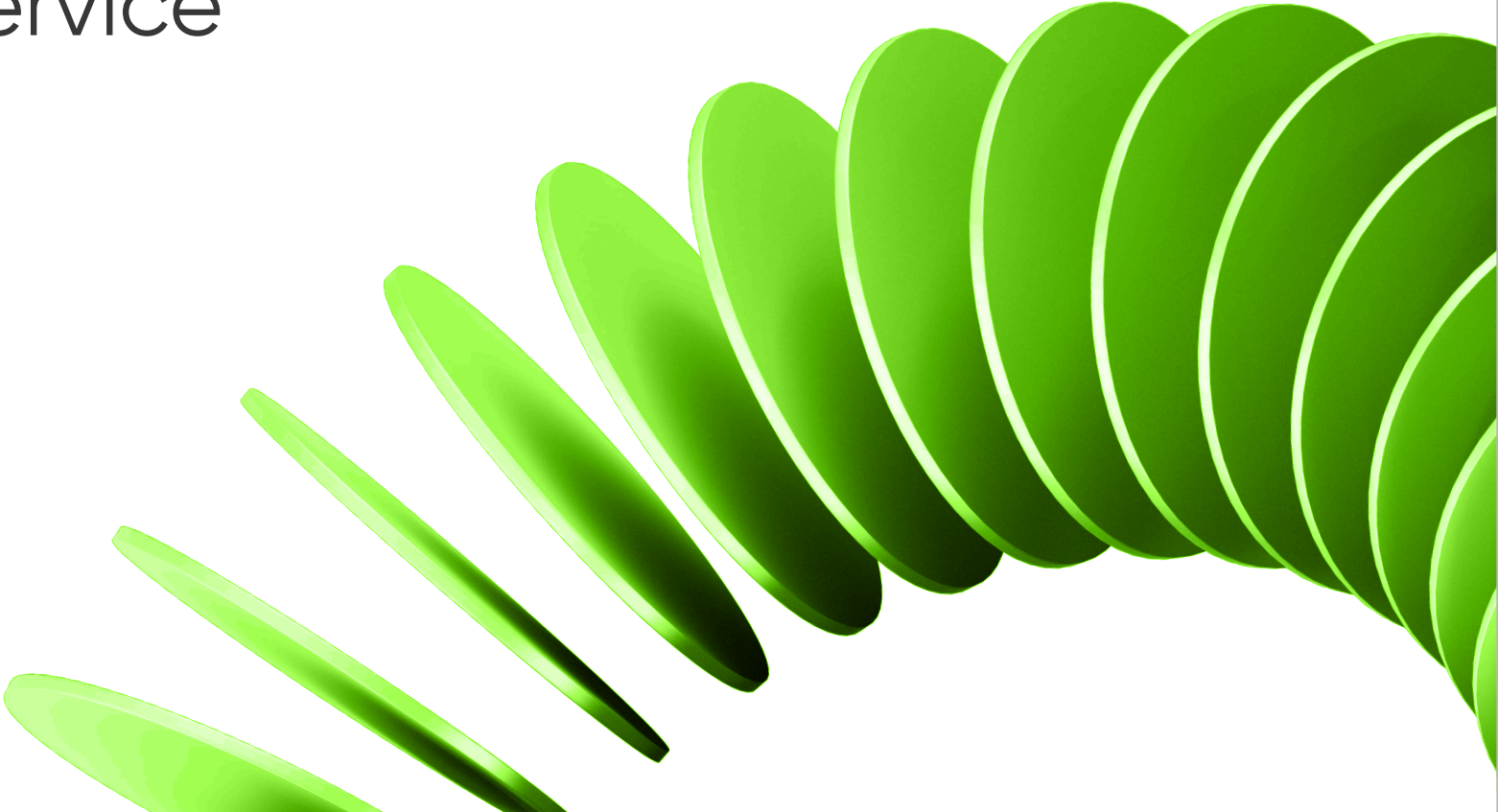
PRICE

\$399 per location/month
(before volume discounts)



SERVICE LEVEL

Priority 24/7 Service



GROWTH PACKAGE FEATURES

ENHANCED REVIEW MONITORING

- ◆ Unlimited platform integrations;
- ◆ 24/7 monitoring;
- ◆ Email + SMS alerts;
- ◆ Advanced sentiment analysis;
- ◆ Crisis detection.

PRIORITY REVIEW RESPONSES

- ◆ **Priority: 4–12 hour response time;**
- ◆ 250 responses per location/month;
- ◆ Human-written (zero AI);
- ◆ Multi-language (English + Spanish);
- ◆ Custom brand voice.

ADVANCED REVIEW GENERATION

- ◆ QR codes + NFC tags;
- ◆ Unlimited email/SMS campaigns;
- ◆ 500 review requests per location/month;
- ◆ Up to 5 custom landing pages;
- ◆ Campaign analytics.

ENHANCED REVIEW REMOVAL

- ◆ **4 removal attempts per location/month;**
- ◆ Legal review support;
- ◆ Priority escalation;
- ◆ Dedicated removal specialist.

ADVANCED ANALYTICS

- ◆ Custom branded dashboard;
- ◆ Location comparison reports;
- ◆ 5 competitor monitoring;
- ◆ ROI tracking;
- ◆ CSV + PDF exports.

BETTER SUPPORT

- ◆ Email + live chat (4–8 hour response);
- ◆ Quarterly strategy calls;
- ◆ Shared customer success manager.

GROWTH PACKAGE

Pricing by Location Count

Locations	Price per Location	Monthly Total	Annual Total
1	\$399	\$399	\$4,788
2	\$399	\$798	\$9,576
3	\$399	\$1,197	\$14,364
4	\$399	\$1,596	\$19,152
5	\$399	\$1,995	\$23,940
6–10	\$369	\$2,214 – \$3,690	\$26,568 – \$44,280
11–25	\$329	\$3,619 – \$8,225	\$43,428 – \$98,700
26–50	\$289	\$7,514 – \$14,450	\$90,168 – \$173,400
51–100	\$259	\$13,209 – \$25,900	\$158,508 – \$310,800
101+	\$229	Custom	Custom

ENTERPRISE PACKAGE

PRICE

\$549 per location/month
(before volume discounts)

SERVICE LEVEL

VIP 24/7 Service

ENTERPRISE PACKAGE FEATURES

VIP REVIEW MONITORING

- ◆ Unlimited platform integrations;
- ◆ 24/7 monitoring;
- ◆ Email + SMS + Slack + phone alerts;
- ◆ AI + human sentiment analysis;
- ◆ Predictive crisis detection;
- ◆ Executive dashboards.

VIP PRIORITY REVIEW RESPONSES

- ◆ **VIP: 2–4 hour response time;**
- ◆ Unlimited responses;
- ◆ Human-written (zero AI);
- ◆ Multi-language (50+ languages);
- ◆ Dedicated writing team;
- ◆ After-hours emergency response.

ENTERPRISE REVIEW GENERATION

- ◆ Unlimited QR codes and NFC tags;
- ◆ Unlimited email/SMS campaigns;
- ◆ Unlimited review requests;
- ◆ Unlimited custom landing pages;
- ◆ CRM integration;
- ◆ Multi-channel attribution.

MAXIMUM REVIEW REMOVAL

- ◆ **5 removal attempts per location/month;**
- ◆ Legal consultation;
- ◆ Crisis management support;
- ◆ Dedicated removal team;
- ◆ Weekly strategy sessions.

ENTERPRISE PACKAGE FEATURES

ENTERPRISE ANALYTICS

- ◆ Fully white-labeled dashboard;
- ◆ Custom KPI tracking;
- ◆ Full API access;
- ◆ Real-time data exports;
- ◆ Board-ready presentations;
- ◆ Multi-user access with permissions.

DEDICATED SUPPORT

- ◆ Dedicated Account Manager (named contact);
- ◆ Email + chat + phone (2–4 hour response);
- ◆ Direct phone line;
- ◆ Quarterly business reviews;
- ◆ Annual strategic planning;
- ◆ Custom SLA.

ENTERPRISE FEATURES

- ◆ White-label reporting (your branding);
- ◆ Custom integrations (CRM, POS);
- ◆ Single Sign-On (SSO);
- ◆ Flexible payment terms (NET 30/60);
- ◆ Dedicated Slack channel.

ENTERPRISE PACKAGE

Pricing by Location Count

Locations	Price per Location	Monthly Total	Annual Total
1	\$549	\$549	\$6,588
2	\$549	\$1,098	\$13,176
3	\$549	\$1,647	\$19,764
4	\$549	\$2,196	\$26,352
5	\$549	\$2,745	\$32,940
6–10	\$499	\$2,994 – \$4,990	\$35,928 – \$59,880
11–25	\$449	\$4,939 – \$11,225	\$59,268 – \$134,700
26–50	\$399	\$10,374 – \$19,950	\$124,488 – \$239,400
51–100	\$349	\$17,799 – \$34,900	\$213,588 – \$418,800
101+	\$299	Custom	Custom